



# SERVICE BULLETIN

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## Health Imaging Products

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Eastman Kodak Company, Health Imaging, Rochester, NY 14650

SERVICE BULLETIN NO. 284

January 1999

### **3554 Kodak X-Omat 2000 PROCESSOR 3555 Kodak X-Omat 2000A PROCESSOR**

#### **Servicing the New Kodak X-Omat 2000/2000A PROCESSOR:**

The 2000 and 2000A PROCESSOR will soon be available for sale. These PROCESSORS will replace the current *Kodak X-Omat* M35 and M35A PROCESSORS. Service personnel previously trained on the M35 and M35A PROCESSORS do not require any formal training to service the new 2000 and 2000A PROCESSORS.

#### **Changes Incorporated in the Kodak X-Omat 2000/2000A PROCESSOR:**

From a service standpoint, the 2000 and 2000A PROCESSORS are very similar to the M35 and M35A PROCESSORS. The major differences are:

- Numerous cosmetic changes have been made, including a change of color and new panels.
- The 2000 and 2000A can process film in the Standard or Rapid cycle. Changing from one cycle to the other involves installing a different sprocket and adjusting the developer temperature. This must be done by qualified service personnel only.
- The racks are identical except:  
The developer rack has a new roller (3H4143 replaces 287028).  
The foam to seal the dryer plenum to the PROCESSOR is mounted on the dryer rack plenum instead of the PROCESSOR.
- A new K1 relay is used to meet the latest safety regulations.

#### **Publications:**

Part number 3H9027 includes the following publications with a binder:

Operator Manual	7C8770
Site Specs	7C8769
Installation Instructions	7C8771
Service	7C8772
Diagrams	7C8773
Illustrated Parts List	3H9025

**US Distributors:**

One complete set of publications will be sent to each authorized Kodak Distributor.

**Kodak Personnel:**

All personnel currently on the mailing plan for the M35/M35A (PL 3047) have been placed on the new mailing plan (PL 3554) for the 2000/2000A and will be sent one complete set of 2000/2000A publications.

**David Green, Service Engineer- Rochester**

**For More Information:****U.S. Distributors Contact:**

**Health Imaging  
Customer Support Operations**

**1-800-336-4722**

**GCSS Personnel Contact:****Film Handling TAC:**

**United States: 1-800-822-1414**

**Canada: 1-800-433-1414**

**International: 716-724-4675**

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